

4 TOP PROVIDER BENEFITS OF HEALTHCARE KIOSKS

1. ADA COMPLIANCE & ACCESSIBILITY



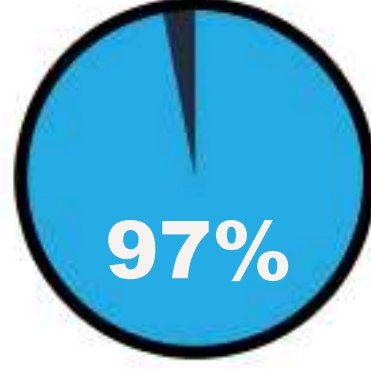
Accessibility is of paramount importance in a healthcare setting. Not only does it ensure that your services are usable by your entire customer base, but it also ensures that you are keeping legally compliant with ADA guidelines for accessibility.

Olea's new **Verona Medical Kiosk** comes with ADA compliant features, including:

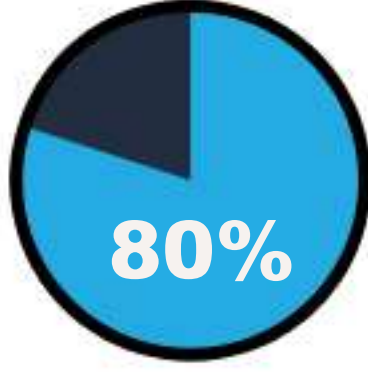
- Push-button height adjustment kiosks for wheelchair accessibility
- Extended front console to accommodate wheelchair users
- Amplified stereo sound and Headphone Jacks for hearing impaired

2. INCREASED PATIENT SATISFACTION

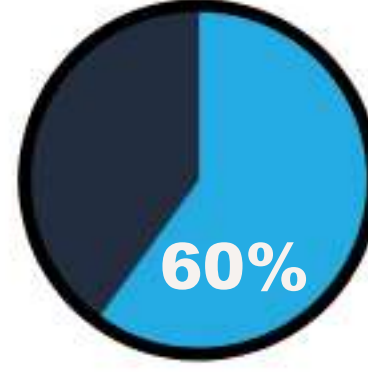
Keeping patients content in the waiting room often comes down to a few simple concepts. A recent survey shows that the most important factors to patients is to minimize wait times and make the wait comfortable.



97% of patients surveyed were frustrated by wait times



80% of patients surveyed appreciate being told the estimated wait time



60% said that free internet would minimize the discomfort of waiting

Healthcare kiosks can have an immediate impact on improving patient satisfaction in a variety of ways:

- Healthcare kiosks can help significantly lower wait times by streamlining the check-in process through electronic forms and payment processing.
- Check-in kiosks can be configured to use data-driven queuing technologies to accurately predict wait times.
- In addition, healthcare kiosks can easily provide WIFI login and access codes as part of the check-in process.



3. COST SAVINGS & INCREASED EFFICIENCY



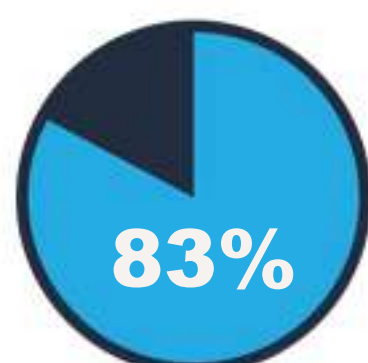
Leveraging Electronic Medical Records (EMR) helps providers streamline processes and lower costs.

Healthcare kiosks, especially check-in kiosks, that seamlessly integrate with EMR platforms, are a must-have for healthcare providers looking to reduce costs and increase efficiency.

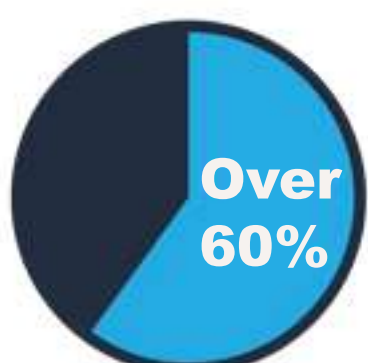
- **Check-in healthcare kiosks** enable electronic form completion versus paper forms, which are time consuming, error prone, and more labor intensive.
- EMR saves the United States' healthcare system approximately **\$8.1 Billion annually** in part by converting manual processes to electronic processes.
- Paper-based insurance claim forms cost approximately \$2.58 versus a mere \$0.54 for electronic forms.
- Labor shortages in the healthcare industry are predicted over the next 5-10 years making automation a critical component to keeping costs down and operations flowing smoothly.

4. INTEROPERABILITY

Healthcare practices looking to invest in healthcare kiosks should scrutinize the ability for their kiosk deployment to integrate with major EMR platforms.



83% of physicians report using EMR



Over 60% of hospitals use EMR



Over 80% of patients expect hospitals to be using EMR

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Olea Kiosks has been building award-winning kiosks for 40 years

Contact Olea today to find out how our healthcare kiosks can benefit your business!

Sources:
<http://www.beckershospitalreview.com/hospital-management-administration/100-healthcare-statistics-to-know.html>
<http://www.beckershospitalreview.com/quality/9-statistics-on-wait-times-and-patient-satisfaction.html>