

# KIOSKS: THE RIGHT CHOICE

Multiple solutions are available for healthcare facilities wanting to deploy self-service patient check-in. Only one—the kiosk—offers maximum ROI.



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## Kiosks: The Right Choice for Patient Check-In

For hospitals and other healthcare facilities, it's technology to the rescue, just when they need it the most.

On the software side, electronic health-records providers like Epic, Siemens, McKesson and others have developed sophisticated and secure platforms to help manage the unfathomable amount of data necessary to provide care. And on the hardware side, consumers have all but completely embraced self-service kiosks across the spectrum of existing use-cases.

And while portable solutions exist, it is an undeniable trend that any facility truly wanting to engage with its patients through self-service will conclude that at least a majority of self-service touchpoints should include kiosks, and as few as possible include portables.

Olea Kiosks recently invested greatly to innovate its Verona Healthcare Kiosk because of the company's belief that only the most robust of solutions will suffice in the challenging, multi-faceted environment of the hospital or other medical facility.

Following are five areas where the kiosks surpasses portables as the patient check-in tool-of-choice:

1. **Number of peripherals.** Tablets offer portability and simplicity, but as a necessary tradeoff, they generally can handle only one peripheral at a time. With the kiosks, however, deployers have the ability to offer patients multiple applications with one device, including biometric ID, card scanning, payments and printers for receipts, wayfinding and more.

2. **Durability.** Kiosks are designed from first engineering stroke to endure heavy use by the public. Not so for portables, which are created with the consumer in mind. This means less downtime, lower repair costs and greater ROI.

3. **Power.** Kiosks never need charging and will never power down or send a power alert during a transaction.

4. **Privacy filters.** While portables can have a privacy filter layered over the top of screen, only kiosks can have the filter installed below the touchscreen itself. When the filter is a layer and not installed behind the glass, it is subject to wear and tear, eventually becoming compromised as a HIPAA-approved safeguard.

5. **Product cycles.** Once again, the difference between consumer-centric engineering and commercial-centric engineering increases the suitability of kiosks for the facilities that deploy them. In essence, there is no built-in obsolescence. They are "future-proof," meaning deployers are spared the worry and expense that the technology they deploy today will have to be replaced in the next year or two.

*To learn more about how to deploy self-service solutions in your healthcare facility, call **800-927-8063** or email [info@olea.com](mailto:info@olea.com).*

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## Not one but FOUR complete healthcare solutions

Olea's healthcare kiosks are fully ADA-compliant and compatible with all major EHR providers.



### VERONA

Adjustable-height kiosk with direct roll-up wheelchair access. Able to host a wide array of peripherals, the Verona features our quick-change hardware system.



### CAMBRIDGE

Forward-facing kiosk solution. Like the Verona, this truly turnkey solution features toolless hardware replacement and the ability to host a myriad of components.



### BOSTON

Kiosk solution with signage. Either static or LCD signage can help communicate with your patients, displaying instructions, offers, branding and more.



### METROPOLIS

Elegance in functionality and design. As robust as all our healthcare offerings, this kiosk offers a sleek aesthetic that will flatter any facility.

\* Other hardware options and custom colors are available.



## THE NEW VERONA HEALTHCARE KIOSK

The cure for the common patient  
check-in experience

Providing superior care while staying true to the bottom line has never been more difficult. That's why more and more facilities are turning to VERONA HEALTHCARE KIOSKS by Olea Kiosks to support patient check-in, collect co-pays, schedule payments and more—allowing managers to deploy staff where they can best contribute to the patient experience.

### Standard Features

- ADA-compliant
- Power-assisted 10"-height adjustment for ease of use
- EMV-compliant payment technology
- Easy-access hardware with the quick change hardware system
- Compatible with all major EHR providers

OLEA Kiosks Inc. is a top provider of self-service kiosk solutions with more than 40 years of design, engineering and manufacturing experience. Olea offers a line of sleek standard "off-the-shelf" kiosks, as well as fully custom kiosk solutions, all of which are proudly manufactured in the United States in our Cerritos, Calif., facility. Controlling all phases of the project in-house allows Olea to guarantee quality products and delivery.



*Better kiosks through intelligent design...*

Call **(800) 927-8063** to learn how our healthcare kiosk solutions can help you provide better care for less.