

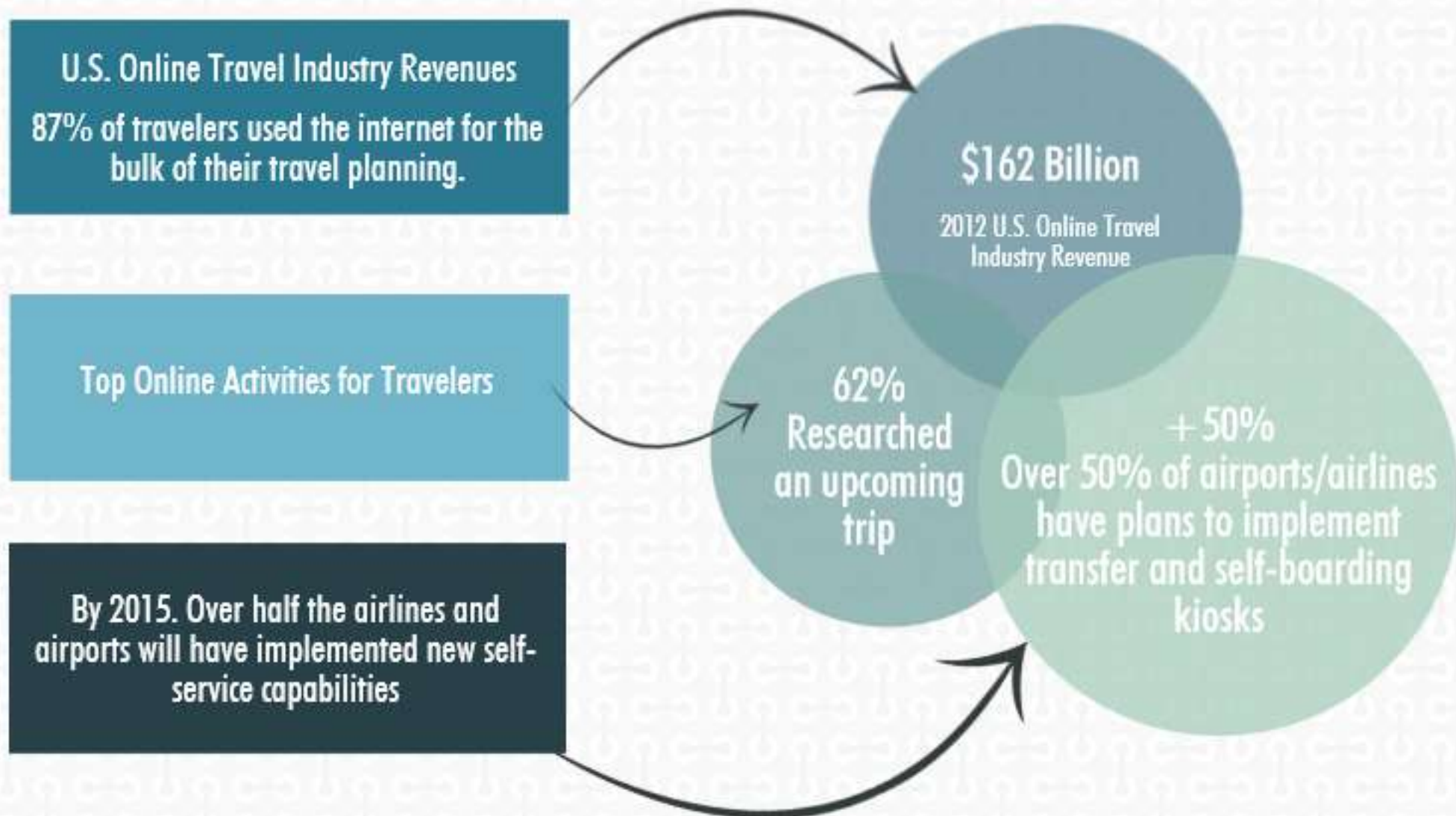
Travel Kiosks

Passenger Experience & Airport Trends

International travel is on the upswing, including an 11% increase at Dallas Fort Worth International Airport since 2012. As a result, passengers are experiencing longer wait times, which is resulting in frustration for both passengers and the short-staffed customs officials. The Automated Passport Solution kiosk system will not only significantly cut wait times, but it will also provide a highly secure solution that will make the airport customs system more efficient and user-friendly.

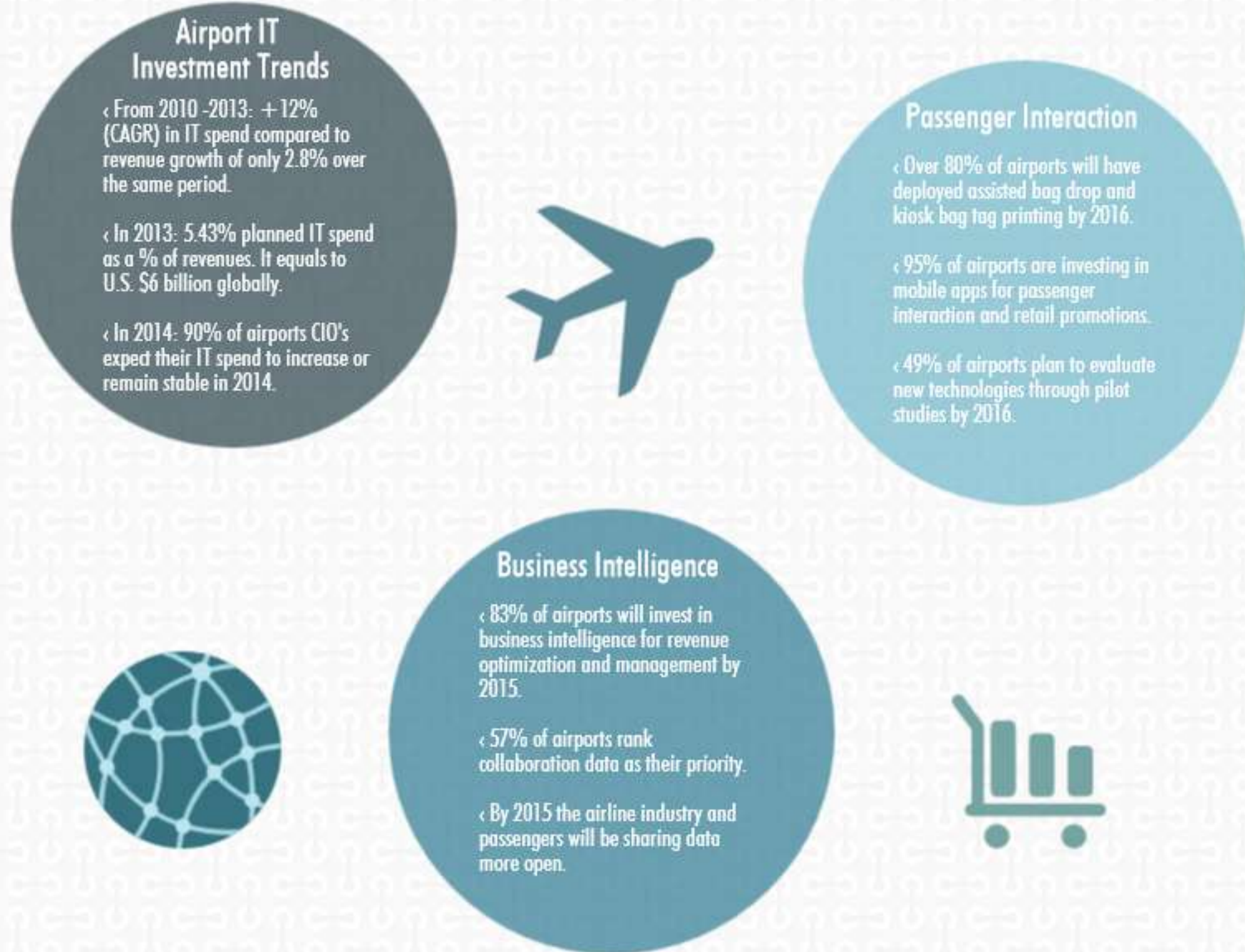
Travel Industry Statistics

In 2012, international tourism reached 1 Billion in total tourist arrivals worldwide



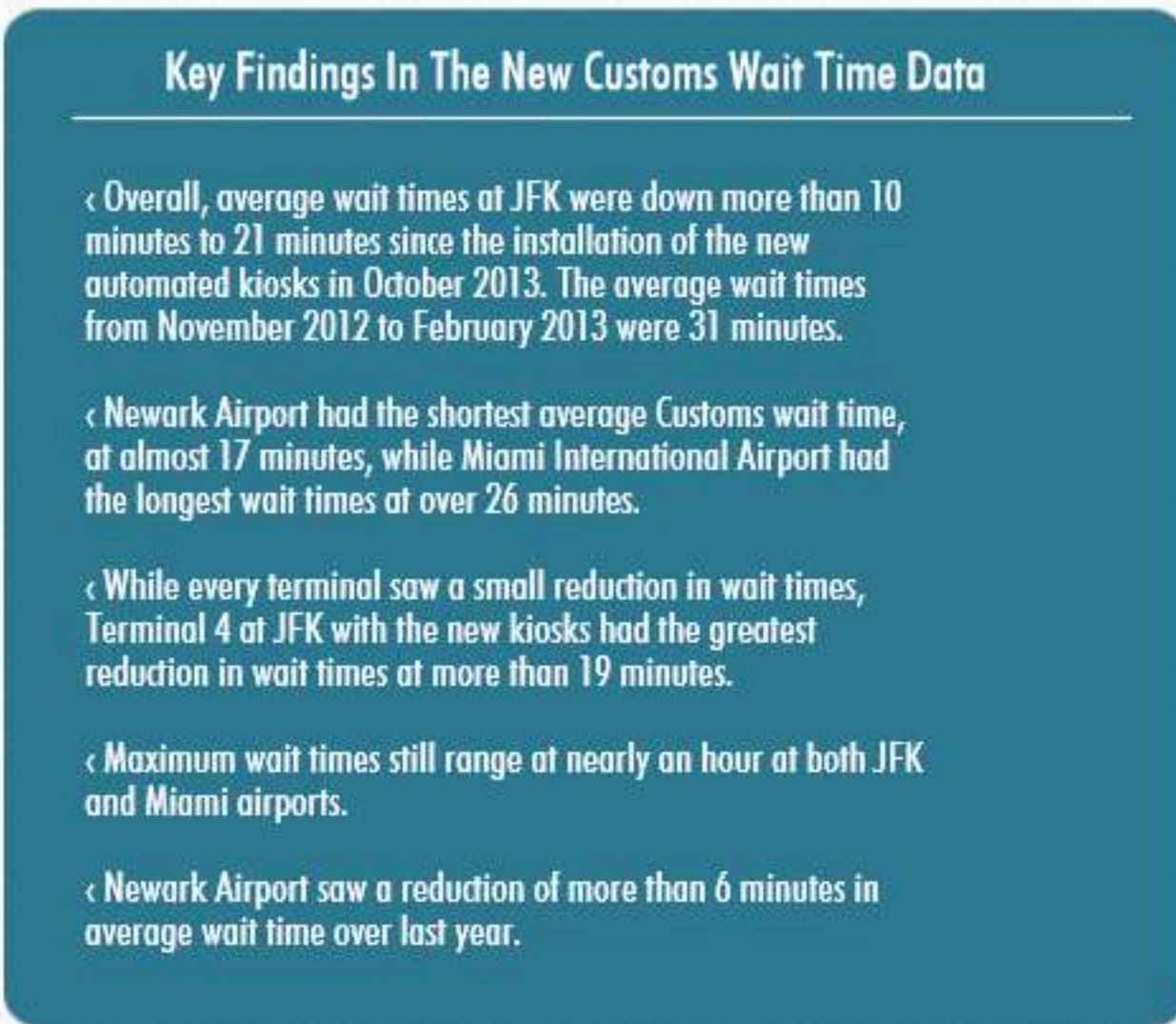
Airport IT Global Trends

By 2015, the majority of worldwide airports will have invested in business intelligence to improve customer service/passenger relationship management, IT decision making and identify new business opportunities.



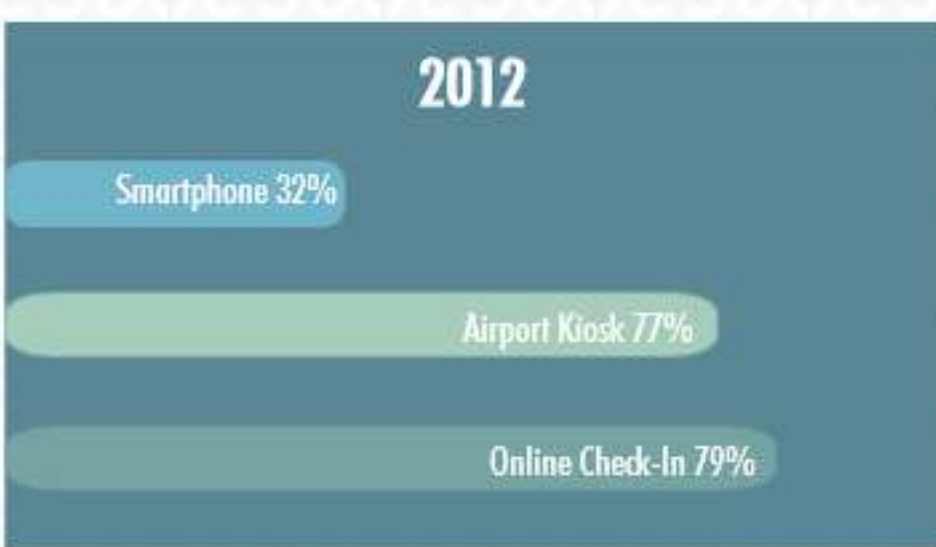
APS Kiosks Cutting Time

Customs wait times across the country have been skyrocketing at nearly every international airport across. Over the past 20 years, there has been a 117% increase in international travelers flying in and out of the United States. The following data comes from a recently conducted survey by Global Gateway Alliance:



Current Airport Self-Service Check-In

Regular and occasional use of airport self-service check-in:



Beyond 2015 Passenger Processing

The following will become the dominant channels beyond 2015 for passenger processing:

