

Quality Management System (QMS) Policy

Purpose and Strategic Alignment

At Olea Kiosks, Inc., our mission is to design, engineer and manufacture standard and custom interactive kiosk solutions. We are fully committed to meeting and exceeding ISO 9001:2026 requirements ensuring our quality practices directly support our strategic direction. Operating out of our headquarters in Cerritos, California, we pledge strict adherence to all applicable state, federal, and local regulatory mandates while delivering high-quality products and services.

Core Commitments

- **Customer Satisfaction:** We deliver reliable, secure, and aesthetically superior kiosk hardware that meets exact customer specifications and stakeholder expectations.
- **Ethical Leadership and Quality Culture:** Our top management fosters an organizational culture rooted in ethical behavior, total accountability, and proactive quality awareness at every level of production.
- **Continual Improvement:** We utilize rigorous internal audits, data analytics, and customer feedback loops to consistently evaluate, refine, and optimize the effectiveness of our quality management system.

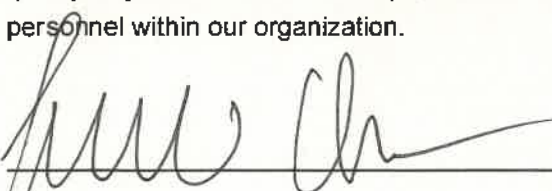
Climate Change Considerations

Olea Kiosks systematically evaluates climate change as a vital external factor influencing our business context and stakeholder needs. We actively manage these risks through:

- **Operational & Supply Chain Resilience:** We assess and mitigate climate-driven disruptions, such as regional extreme weather events or energy grid instability in Southern California, by maintaining robust supplier contingencies and localized resource planning.
- **Eco-Conscious Manufacturing:** We address changing environmental dynamics by prioritizing energy efficiency in our manufacturing processes and designing kiosks that minimize environmental impact throughout their lifecycle.

Framework for Objectives

This policy provides the foundational structure for establishing, tracking, and reviewing measurable quality objectives across all departments. It is communicated, understood, and applied by all personnel within our organization.



Approved by:

Frank Olea, CEO
Olea Kiosks, Inc.